



**WESCO**  
Fastec Industrial

A Division of WESCO Distribution, Inc.

JUL 25 2013

## **SAFETY RECALL NOTICE**

Fastec Industrial Corp., a division of WESCO Distribution, Inc., will announce, under the auspices of the National Highway Traffic Safety Administration (“NHTSA”), a voluntary recall and replacement program for certain Travel Trailer Lock Deadbolt Cylinders manufactured by Zhongshan Huafeng Lock Product Co., Ltd. and sold under the FIC brand name between January 1, 2006 and April 25, 2013 (the “Recall Period”).

Our records indicate that Fastec sold potentially affected locks to you during the Recall Period.

### **I. Deadbolt Cylinders Subject to Recall**

The potentially affected locks are all deadbolt locks that were sold during the Recall Period with one of the following WESCO part numbers: 43610-00 (Chrome), 43610-06 (Black), 43610-09 (White), 40610-00 (Chrome), 40610-06 (Black), 40610-09 (White), 44610-03 (Chrome), 44610-06 (Black), 44610-09 (White).

The deadbolt cylinders subject to recall fall into two categories:

First, a deadbolt lock with one of the WESCO part numbers sold during the Recall Period is subject to recall if it has one of the following 20 cylinder key codes: HF-304, HF-307, HF-308, HF-309, HF-311, HF-313, HF-315, HF-316, HF-320, HF-322, HF-323, HF-328, HF-331, HF-335, HF-336, HF-339, HF-342, HF-343, HF-347, and HF-349.

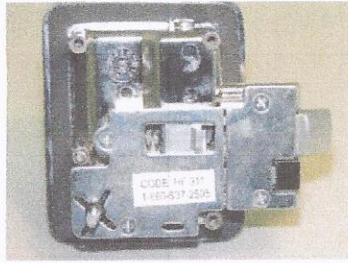
The cylinder key code of the lock is stamped on the metal shaft of the Black Headed FIC user key. (Example HF-347, image 1).

Image 1



The cylinder key code additionally may be found on a white label that is attached to the main body of the lock. (Example: Ref: Code HF-311, image 2). In the case of a mounted lock, remove the four interior mounting screws and remove the interior paddle handle and plate assembly to view the label.

Image 2



Second, the recall includes *any* deadbolt lock with one of the WESCO part numbers, *regardless* of the key code, where the key can be removed from the deadbolt cylinder when the key is in the 9 o'clock position and the deadbolt is engaged. Under normal use and operation, the keys to the lock should only be able to be removed in the 12 o'clock (neutral) and 3 o'clock (unlocked) positions.

## **II. Free Replacement Cylinders for Recalled Locks in Your Possession**

If you have in your possession a FIC deadbolt lock with one of the WESCO part numbers that is subject to recall – either because it has one of the 20 key codes or because the key can be removed from the deadbolt cylinder when the key is in the 9 o'clock position and the deadbolt is engaged – do not sell it. Instead, please contact FIC by calling (800) 837-2505.

You will receive a new set of Lock Cylinders for both the exterior paddle handle as well as the deadbolt. Since the deadbolt cylinder and the paddle handle cylinders are keyed the same, both the paddle and deadbolt replacement cylinders will be provided free of charge.

When you receive the replacement cylinders you will also receive information as to how to remove and replace the cylinders and a prepaid return shipping package so that affected cylinders and keys can be returned to Fastec.

## **III. Recalled Locks No Longer in Your Possession**

If you sold recalled deadbolt locks to other businesses, please provide them with a copy of this letter so that they do not sell them to others without contacting FIC and receiving free replacement cylinders.

If you would prefer, please provide us, instead, with a mailing list of your business customers to whom you sold recalled locks, and we would be happy to contact them ourselves. We would use the mailing list for no other purpose.

#### **IV. Consumers**

Please note that we are not yet contacting individual consumers. And, we ask that you not do so at this time. Please note that Fastec will provide appropriate instructions to consumers to enable them to replace the lock cylinders on their own without the involvement of a dealer or the RV manufacturer. Please do not have any dealers undertake any corrective actions or perform any replacement work on any locks in the possession of consumers at this time.

If you have a mailing list of end-consumers that have a potentially affected lock in their possession, please let us know. With your permission, we would be happy to notify end consumers that you can identify by direct mail once the recall is announced with the NHTSA.

Fastec expects to notify consumers about the recall by September 6, 2013, pending approval by the NHTSA.

#### **V. Reason for the Recall**

Under normal use and operation, the keys to the lock should only be able to be removed from the cylinder in the 12 o'clock (neutral) and 3 o'clock (unlocked) positions.

If, contrary to the locks' design, the key can be and is removed from the lock when it is in the 9 o'clock position and the deadbolt is engaged, then the deadbolt may jam and prevent occupants inside the travel trailer from being able to operate the red deadbolt lever to unlock the door from the inside and exit the trailer through that door.

Fastec encourages you to contact us to obtain replacement cylinders for recalled locks immediately. Pending replacement of any locks that already are installed, do not lock the deadbolt using the key from the outside. Or, if you do so, ensure that the key is returned to the 12 o'clock (neutral) position after engaging the deadbolt, in which case the lock should operate properly.

Please be reminded that it is a violation of Federal law for you to sell the deadbolt locks covered by this notification until you receive the replacement cylinders.

Please contact Fastec if you have any questions or to obtain replacement cylinders for recalled deadbolt locks in your possession. We appreciate your cooperation and understanding.

Sincerely,

Fastec Industrial Corp.